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I>Clicker 2



Synopsis

NOTE: This is the student remote and does not require wi-fi to function. They transmit votes via radio frequency.

Book Information

Misc. Supplies

Publisher: Iclicker; 2nd edition (July 21, 2011)

Language: English

ISBN-10: 1429280476

ISBN-13: 978-1429280471

Product Dimensions: 7 x 2.5 x 1 inches

Shipping Weight: 4 ounces (View shipping rates and policies)

Average Customer Review: 4.3 out of 5 stars Â Â See all reviews Â (408 customer reviews)

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Customer Reviews

As an instructor I've used iClickers for many years, and been mostly happy with it. I've learned to not use the web-based version, since my experience with that was that it took about 10 seconds longer to get responses for each question that way. I was excited to use the self-paced polling feature in version 6, so I required all ~190 of my students at the University of Illinois to buy the iClicker 2, with the LCD readout, so I could use it for tests. Most of these were students that I had in the previous class, who already had the old iClicker, so now I was forcing them to spend an additional \$40 or so. Imagine my dismay when the iClicker 6 software would not work with my brand-new Lenovo Thinkpad Yoga. I went back-and-forth with iClicker customer support, but was treated like *I* was the one doing something wrong. I spent hours debugging the thing, trying different cables, versions and computers. iClicker finally admitted that there were some reported cases of USB drivers that seemed not to work correctly for some reason. The solution: I'm using iClicker version 7, that *does not* support self-paced polling. I forced a large number of my students to buy a new clicker for nothing, because of iClicker's software not working correctly. I have communicated this clearly to iClicker, but they did not make it right, and did not offer to reimburse these students or allow them to return their clickers, as I had requested. This experience certainly did not live up to the "friendly and helpful" personality portrayed on their web site and that I had experience with them over the last several years. Maybe it's growing pains.

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